Quality Policy

Lynn River has established a company-wide culture dedicated to providing its customers highest quality products and value for money.

Our team is committed to their work and has a strong level of technical expertise to craft a superior range of products that achieve complete customer satisfaction.

Our commitment is to:

- Identify and assess all customer needs through effective communication and fulfil those requirements;
- Deliver products in alignment with ISO 9001:2015, legal requirements, and any relevant industry best practice; and
- Work towards continuous improvement.

The objectives we will pursue to satisfy this commitment are:

- Ensure the quality of our products, by monitoring and reporting returns and customer complaints;
- Assess the reasons for customer returns and complaints and prevent reoccurrence or minimise effects;
- Ensure suppliers and subcontractors are competent for work and understand the project requirements; and
- Provide staff with adequate advice, information, education, training, and suitable supervision.



Anthony Griffin
CEO
18/03/2024